

Q-POL-01 Quality Policy


Global Medics Ltd is committed to ensuring that products and services provided are to agreed requirements and expectations and are valued by the customer.

In achieving our vision of total customer satisfaction Global Medics commits to the following:

1. Maintenance of a quality management system based on ISO 9001:2015 that gives confidence to the client that process efficiencies and product quality are continually improving.
2. Delivery of the right goods on time, every time.
3. Suppliers are integral to the quality process and company staff shall work closely with them to meet customer's needs.
4. Staff are encouraged and empowered to participate in quality improvement activities through teamwork and focused task groups.
5. All staff shall have an individual responsibility for understanding and applying this Quality policy in the performance of their tasks.
6. Actively seek customer feedback and use this as a format for continuous assessment and improvement.

Every Global Medics customer should feel confident they can easily contact and communicate with us, that we listen, understand their requirements and expectations and respond with reliable medical and healthcare product and service solutions.

Signed



Terrence Stanners
Managing Director

Date.....

2/8/18