GlobalMedics
Medical and Hygiene Supply Group

MEDICOW ®
TECHNOLOGY WHERE YOU NEED IT

Exceptional mobile and wall mount
Systems for healthcare IT and equipment

Product Catalogue

Contents

What can we learn from industry?

At Medicow we believe you can achieve more from less. However, we need to methodically apply proven and successful principles being used in industry.

■ The Toyota System

The analogy has been used that the Toyota System is like getting water out of a dry towel! The Toyota System lists 7 wastes:

1   Waste of over-production.

2   Waste of time on hand.

3   Waste of transportation.

4   Waste of processing itself.

5   Waste of stock on hand.

6   Waste of movement.

7   Waste of defective products.

If healthcare managers were to consistently identify and eliminate these areas of waste, far greater productivity will be achieved.

■ The Theory of Constraints

In 1984, Eliyahu Goldratt introduced his Theory of Constraints (TOC) in his book 'The Goal' which transformed management thinking throughout the world. The key principle in the TOC is that any organisations throughput is only as good as it's tightest bottle neck. By methodically identifying and relieving these constraints, throughput and productivity will increase. Conversely, to increase the throughput capacity of one part of a process when it is not the tightest constraint will not increase the overall throughput. Throughput is governed by the tightest constraint in the system/process.

Whilst Eliyahu Goldratt's book 'The Goal' is based around a manufacturing facility, the principles of the TOC can be and are being applied by any organisations around the globe with great effect.

The Quest for **Productivity**

The solution to the current challenges that face healthcare organisations globally is **Productivity**. The pace of life is ever increasing and the need to achieve more from less seems to be a pressing demand. Budget cuts, staff shortages, higher risks are just a few of the pressures being faced by managers today.

> ❝ There is still scope to improve efficiency in the health service, and efforts to release savings should be redoubled. ❞
>
> **Prof. Appleby**
> 2014

So... **Can we get more out of less?**

Side tabs:
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How can this positively impact on my organisation?

↺ Workflow Optimisation:

The use of Mobile and Wall Mount Systems for IT in healthcare has long been recognised as key in the elimination of one of the key wastes identified by the Toyota System - '**Waste of movement**'. By mobilising the workforce and by enabling essential admin functions to be carried out as close to the care point as possible, thousands of hours a year can be recouped.

≡ Fewer procedural steps:

By enabling the care giver to carry out multiple steps of the process as close to the care point as possible, eliminates time consuming hold ups where things get 'lost in the system' due to each step relying on the next responsible individual to carry out the next action. This eliminates '**Waste of processing itself**'. Another waste listed in the Toyota System.

⇄ Pull things through the system, don't push them through:

Another key principle in the TOC is that procedures should be pulled through the process, not pushed through. This in its purest form leads to a 'just in time' scenario. I.E when the need for a blood test is registered by a doctor, each part of the process required to get the results should be put on alert and should effectively be pulling the procedure through the system and not simply waiting until it finds itself being pushed by the preceding step. In practise, the pushing principle does not work due to the fact that once a step has been completed, 'its' responsibility has been fulfilled and it will therefore not see the need to push the next step.

So much time is lost with the pushing method and work simply expands to fill the time on hand. So '**Waste of time on hand**' is another TS waste! It is also very difficult to identify bottle necks in a system based on pushing as the true capacity of a department, person or piece of equipment may be disguised.

✕ Eliminate mistakes:

Once again by enabling the care giver to carry out as many clinical and admin functions as close to the patient as possible is a sure way to reduce the risk of litigation through cross infection or mis-administration of medicines etc. Being able to scan barcodes on the patient wrist whilst administering drugs or taking bloods, print labels at the bedside etc is a proven benefit and eliminates the '**Waste of defective products**', another waste identified by the TS.

⊞ Combining clinical and admin functions:

Providing equipment that enables the care giver to keep up to date with the admin work associated with the clinical care consolidates the care givers time and eliminates '**Waste of transportation**'.

It is clear therefore, that the common goal in achieving the benefits from the application of these productivity enhancing principles is to give the care giver the ability to carry out multiple clinical and admin functions without having to leave the patient. Any healthcare organisation needs to ensure therefore, that the implementation of IT systems is carried out in conjunction with the implementation of supporting equipment to...

✔ Ensure the maximum return and benefit from the investment into the IT equipment and...

✔ Ensure the broader benefits of increased productivity as described above are achieved

Adaptability of these systems is critical. The pace at which the IT world is moving is alarming and long term deployment of assets is essential to eliminate waste. Probably one of the most difficult issues to deal with in the implementation of IT systems is 'SCOPE CREEP'. As you reach your close off date for roll out there is always just something else that could be incorporated into the system at the last minute and before you know it you have missed the date, again! Sound familiar? Those that are good in IT are not necessarily good at project management. Learn to work to dates and stick to them. Even in the roll out of new systems the TOC principles apply! But most importantly, work with a company that can adapt to your needs and whose products can be changed/adapted to suit the ever developing IT possibilities.

A **partner**, not just a vendor

Many healthcare organisations are currently nervous about investing into mobile computer workstations due to historical issues. There are 2 main reasons for this:

■ Historical issue #1 - **Product reliability**

When mobile computer workstations first appeared in the UK the companies promoting them were looking for the 'easy sell'. The products would last long enough to get through the demonstration stage but after not much time maintenance issues would arise. With many of the products being sold in the UK originating in the USA, rectifying problems soon became a nightmare with parts being on long lead times. Some of the biggest issues were experienced with powered carts, were the battery systems were simply not up to the job and not designed for a 24/7 high usage application.

Power systems have finally moved into the 21st century and products have been developed specifically for the healthcare environment. When evaluating products/suppliers it is critical therefore that the solution is 'fit for purpose' and that the company carries stock of spare parts in the immediate geographical region.

■ Historical issue #2 - **Lack of service**

Many companies promoting mobile computer workstations are simply *buy and sell* operations and do not have a business model that supports the needed after sales service or even the sales support service to ensure that the clients needs are fully met. Evaluation of the product is only one small element of what should influence the decision to purchase. The role of the healthcare organisation is not to be messing about with maintenance issues.

A 'Total Service Package' should be considered, with the responsibility of maintenance being shifted on to the supplier. This will eliminate further waste.

When looking at these 2 issues it is clear therefore, that what healthcare organisations need is a partner, not just a vendor. Beware of the company that tries to '**sell you a product**'. You need a partner that will, understand your needs, maximize your return on investment, provide ongoing support through development and guarantee maximum productivity well into the future.

So let's get started!

Consultation

The Medicow team are happy to provide you with a free consultation to discuss your requirements and assess your needs. We also offer consultancy services to assess your organisations needs, analyse this information and present you with a full report and recommendations on how Medicow can best suit your objectives.

Dedicated Show Days

At Medicow we understand the need of some clients to see our complete range of products to be able to make the decision for each application. We offer to hire a room at the hospital for a day or two so that as many members of staff and clinicians can come and see what is available and talk to us about any concerns etc.

Trials

We are so confident that you will find Medicow indispensable that we work on the basis of "try before you buy". We are more than happy to demonstrate a cart on your premises and leave it with you for you to trial at your convenience.

Managed Delivery and Installation

All orders are handled professionally in a project managed fashion by a specialised project manager. Your organisation will be provided with a detailed delivery and installation project plan that includes milestones and delivery time line.

Maintenance Package

We want you to get the most from your Medicow Carts. Each cart comes with a full user guide. We have a number of maintenance procedures and instructions on infection prevention, supporting your organisation's infection control policy and ensuring carts are working as they should be. Fully tailored service and maintenance packages are developed for your hospital to maximize the full potential of the cart.

For more information on our Service package and product warranties see page 52

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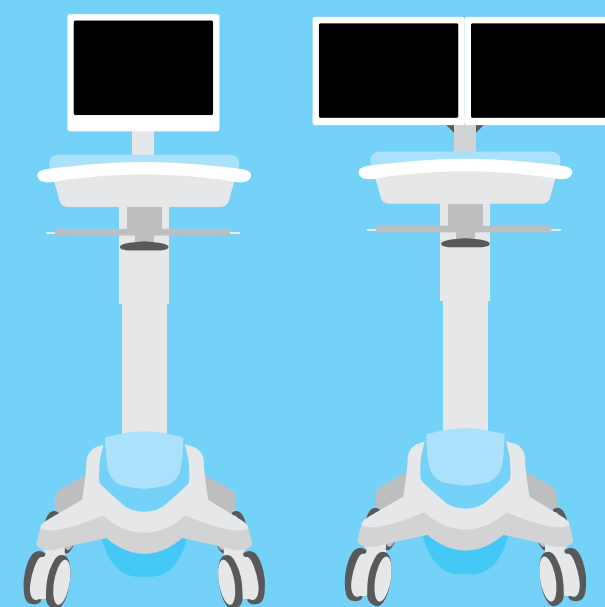8 Equipment & IV Stands
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> " Medicow are the best carts we've ever used. They never break down, the batteries last forever and they glide around the ward with accurate, precise controls. "

Clinical IT Lead
Royal Hallamshire Hospital

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Mobile PC Workstations

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Product: Twin-Screen Mobile PC Workstation
Hospital: Royal Hallamshire Hospital Sheffield
Neurosurgery Unit
Application: PACS

Mobile PC Workstations

Our Mobile PC Workstation promotes superior configurability based on the application and needs of your organisation.

- Adaptable to your needs and equipment.
- Ergonomic, adjustable and safe to use.
- Height adjustable with monitor rotation.
- Secure storage drawers (optional).
- Secure space for PC equipment.
- Superior build quality, built to last.
- Long life Lithium ION battery power (optional).
- Configured with your preferred choice of slim-line and medium size computers.
- Easily adapted for use with all-in-one touch screen desktops.
- Turnkey solution available.

Monitor Rotation

Height Adjustable

Small footprint

Dimensions:

Height Adjustment Range:
855mm x 1160mm

Footprint:
500mm x 500mm

Work Surface:
520mm x 490mm

1160mm

500mm

Powered PC Workstations
Code no: **MPW-01**

Height adjustable mobile workstation with secure area for PC equipment storage.

Powered PC Workstations with Drawers
Code no: **MPW-02**

Height adjustable mobile workstation with secure area for PC equipment storage. Comes with built in secure storage drawers.

- For our full range of additional product accessories **see page 34**
- For further information regarding the power system options **see page 36**

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Twin-Screen Mobile PC Workstations

Our Twin-Screen Mobile PC Workstation offers medical staff the facility to view more than one computer application at the same time. This is a desirable option for clinicians in a modern healthcare environment.

■ Twin screen for multi viewing.
■ Adaptable to your needs and equipment.
■ Ergonomic, adjustable and safe to use.
■ Height adjustable with monitor rotation.
■ Secure storage drawers (optional).
■ Secure space for PC equipment.
■ Superior build quality, built to last.
■ Long life Lithium ION battery power (optional).
■ Configured with your preferred choice of slim-line and medium size computers.
■ Easily adapted for use with all-in-one touch screen desktops.
■ Turnkey solution available.

Monitor Adjustment

Height Adjustable

Small footprint

Dimensions:

Height Adjustment Range:
855mm x 1160mm

Footprint:
500mm x 500mm

Work Surface:
520mm x 490mm

1160mm

500mm

Powered Twin-Screen PC Workstations
Code no: **TSW-01**

Height adjustable mobile workstation with secure area for PC equipment storage.

Powered Twin-Screen PC Workstations with Drawers
Code no: **TSW-02**

Height adjustable mobile workstation with secure area for PC equipment storage. Comes with built in secure storage drawers.

■ For our full range of additional product accessories **see page 34**

■ For further information regarding the power system options **see page 36**

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" The laptop carts from Medicow are just the right size for the midwives and doctors to take to the patient's bedside to update the electronic patient record. Because the height and keyboard angle can be altered, they adapt to suit every user.

Head of Midwifery
Royal Shrewsbury Hospital

"
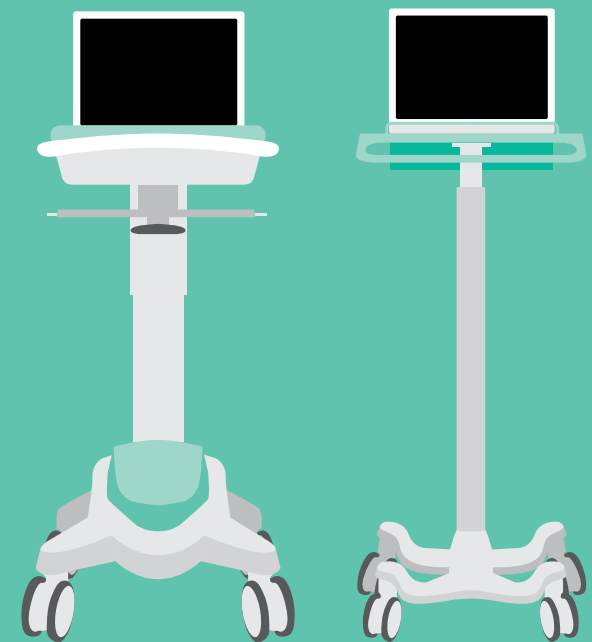
3 Mobile Laptop Workstations

Product: Mobile Laptop Workstation

Hospital: Royal Shrewsbury Hospital Maternity Ward

Application: Maternity Assessment

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Mobile Laptop Workstations

Our Laptop Workstation is designed to accommodate any make and model of laptop up to 17" screen.

- Adaptable to your needs and equipment.
- Ergonomic, adjustable and safe to use.
- Height adjustable with monitor rotation.
- Secure storage drawers (optional).
- Secure locking top for laptop storage.
- Superior build quality, built to last.
- Configured with your preferred choice of slim-line and medium size computers.
- Easily adapted for use with all-in-one touch screen desktops.
- Turnkey solution available.

Height Adjustable

Small footprint

Dimensions:

Height Adjustment Range:
855mm x 1160mm

Footprint:
500mm x 500mm

Work Surface:
520mm x 490mm

1160mm

500mm

Non-Powered Laptop Workstations

Code no: **MLW-01**

Height adjustable mobile workstation with secure area for laptop storage.

Non-Powered Laptop Workstations with Drawers

Code no: **MLW-02**

Height adjustable mobile workstation with secure area for laptop storage. Comes with built in secure storage drawers.

■ **For our full range of additional product accessories see page 34**

3 Mobile Laptop Workstations

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ZiPPY® Mobile Laptop Workstations

The ZIPPY mobile laptop workstation has been designed with simplicity in mind and is driving forward healthcare productivity in style.

- Lightweight and easy to manoeuvre.
- Easy to clean with one piece work surface.
- Height adjustable to suit all users and eliminate fatigue.
- Adaptable (can accommodate a range of technology).
- Secure. Equipment can be locked in position.
- Simple and easy to implement hardware and can accommodate up to a 17.3" laptop.
- Attractive design.

Height Adjustable

Small footprint

1270mm

580mm

Dimensions:

Height Adjustment Range:
850mm x 1270mm

Footprint:
580mm x 580mm

Work Surface:
500mm x 550mm

Power Cable Tidy   Attached Power Cable Tray   Secure Laptop
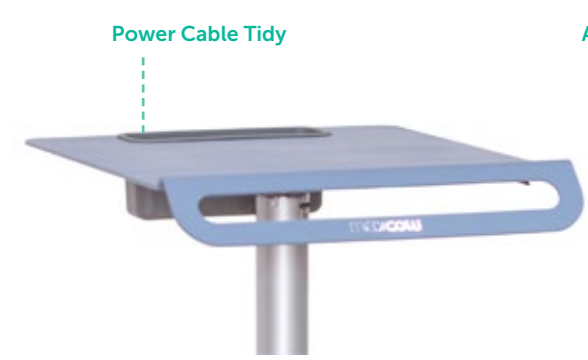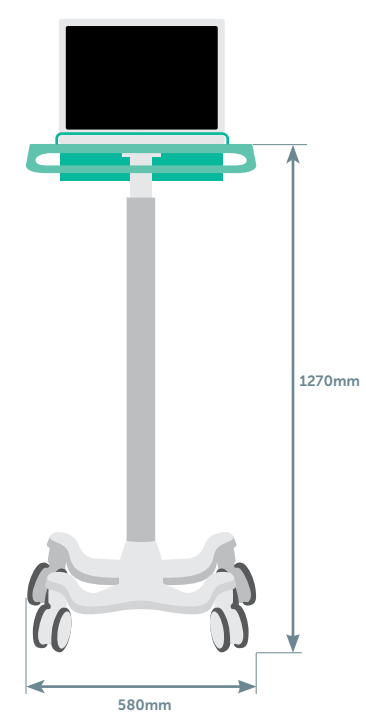
Zippy® Workstations with Free Standing Laptop Surface

Code no: **ZLW-01**

Regular cart top table for laptop use with attached cable tray underneath.

Zippy® Workstations with Secure Laptop Surface

Code no: **ZLW-02**

Cart top table with attached cable tray, allows a laptop to be securely attached.

- **For our full range of additional product accessories see page 34**

Please note all monitors and computer equipment are not sold as part of the product.

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"   We needed to provide eighty laptop carts for our wards and other clinical areas. Having looked at suitable products in the marketplace we selected Medicow. The design of the units is not only stylish but ergonomically excellent. "

Head of Information Technology
Colchester Hospitals University NHS Foundation Trust

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Mobile Tablet Workstations

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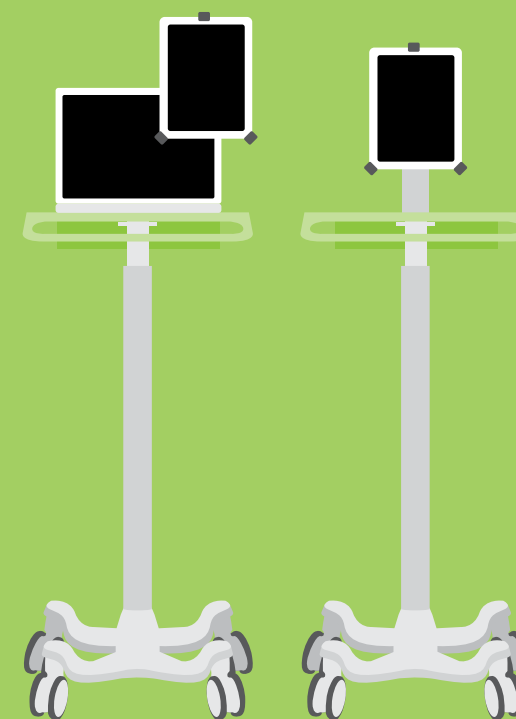
ZiPPY Mobile Tablet Workstations

The ZIPPY mobile tablet workstation has been designed with simplicity in mind and is driving forward healthcare productivity in style.

- Lightweight and easy to manoeuvre.
- Easy to clean with one piece work surface.
- Height adjustable to suit all users and eliminate fatigue.
- Adaptable (can accommodate a range of technology).
- Secure. Equipment can be locked in position.
- Attractive design.

Tilting Tablet Arm

Rotating Tablet Arm

Height Adjustable

Small footprint

Dimensions:

Height Adjustment Range:
850mm x 1270mm

Footprint:
580mm x 580mm

Work Surface:
500mm x 550mm

1270mm

580mm

Zippy® Workstations with Secure Tablet Arm Attachment

Code no: **ZTW-01**

Height adjustable mobile workstation with secure tablet arm and cable tidy tray attached underneath.

Zippy® Workstations with Secure Laptop Surface and Tablet Arm

Code no: **ZTW-02**

Height adjustable mobile workstation with secure tablet arm, cable tidy tray and surface allowing for secure laptop attachment.

- **For our full range of additional product accessories see page 34**

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" The cart can go wherever we need it to go, simplifying workflow, increasing efficiencies and greatly enhancing patient bedside care.

Clinical IT Lead
Royal National Orthopaedic Hospital

"

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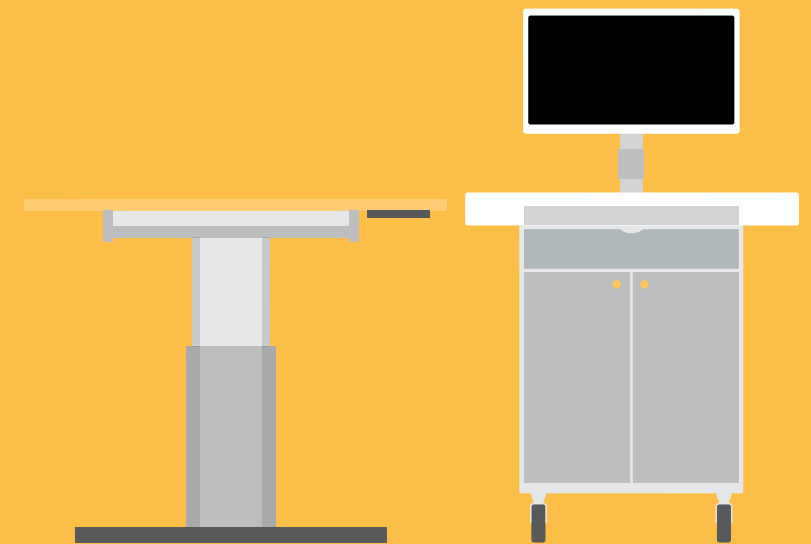
Ergonomic
Workstations

Trolley Cupboard Workstations
Code no: **TCW-01**

Workstation with fully adjustable monitor arm designed for those areas that need more than just a computer. Pull out keyboard drawer with additional drawer beneath. Cupboard underneath with ample room for notes, papers or equipment. Unit has the option to be powered with a Lithium battery.

- Rotating Monitor
- Mechanical Monitor Lift
- Secure lockable cabinet storage areas
- Small footprint

Dimensions:

Footprint:
640mm x 580mm

Work Surface:
600mm x 840mm

1444mm
1046mm
640mm
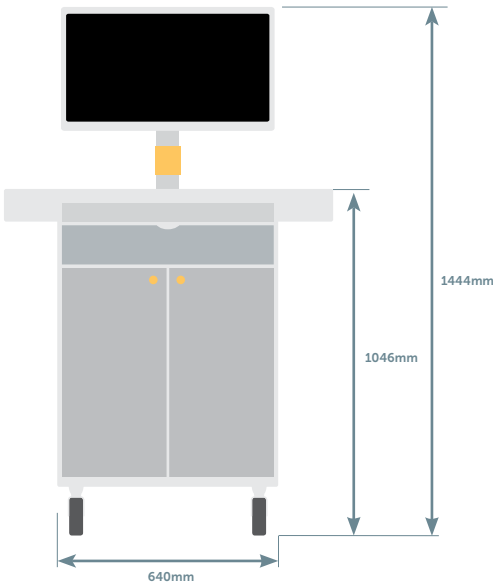
End of Bed Table
Code no: **EBT-01**

Ideal end of bed table designed for more stationary positions but with the ability to be wheeled out of the way. Pull out keyboard shelf and notes basket come as standard fixtures. Monitor arm not included, unless requested.

- Electric Height Adjustment

Dimensions:

Height Adjustment Range:
685mm x 1200mm

Footprint:
925mm x 925mm

Work Surface:
700mm x 1150mm

1200mm
925mm
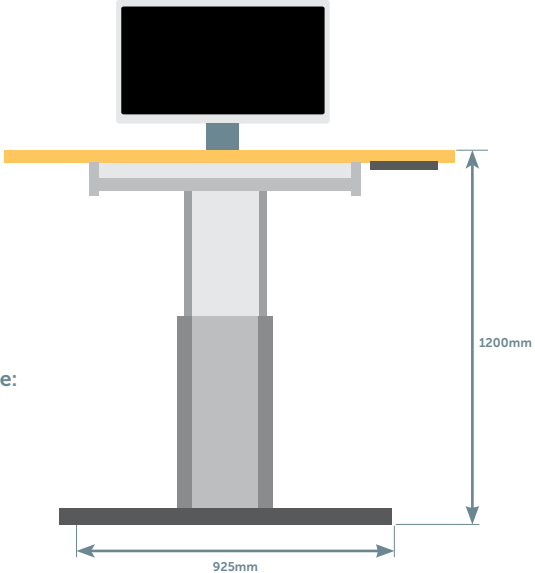
Accessories

We provide a range of accessories for our carts but these two pages do not exhaust what we are able to provide.

Should you have a specific requirement please speak to our sales office that will be only to pleased to help.

Any accessories can be manufactured to your requirements.
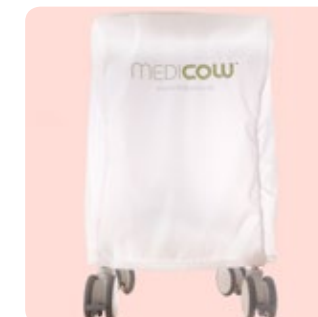
Keyboard Light
Code no: **KL-01**

Keyboard LED light that is fixed to the underneath of the handle and powered off either the main battery or it's own battery.

Laptop Cart Cover
Code no: **CC-01**

Laptop cart cover that is wipeable to comply with infection control.
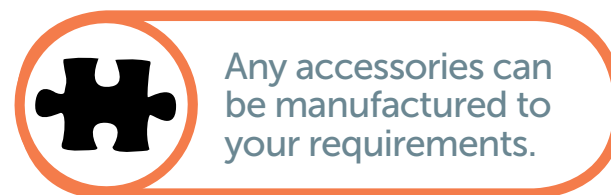
Electronic Locking Double Drawers
Code no: **EL-01**

Quality unit with two drawers which can be supplied with internal dividers if required.

Measurements:
W 420mm x **D** 260mm x **H** 190mm

Multiple USB Connection Hub
Code no: **MU-01**

USB 2.0 Hub with an on/off switch to save power.

Storage Bin
Code no: **SB-01**

Rear storage bin that can be used for a number of things such as paperwork.

Wire Basket
Code no: **WB-01**

White wire basket that can be made to different sizes if required.

Measurements:
W 375mm x **D** 275mm x **H** 140mm
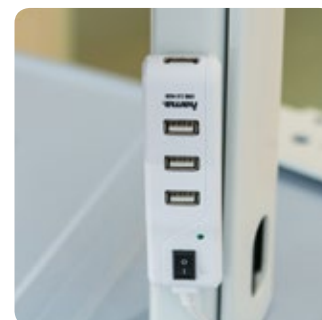
Security Lock for Desktop/Laptop
Code no: **SL-01**

Kensington lock bolted to the cart for added security.
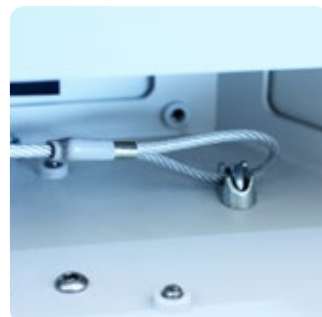
Webcam

We offer a range of webcams to suit your need all with various options such as; Carl Zeiss® lenses, built-in dual stereo microphone, video/photo capture, and pan/tilt/zoom controls.

Sharps Bin Mount
Code no: **SM-01**

Sharps bin mount to provide instant disposal.

Notes Bin Mount
Code no: **NB-01**

Top storage bin that can be used for a number of things such as stationery.
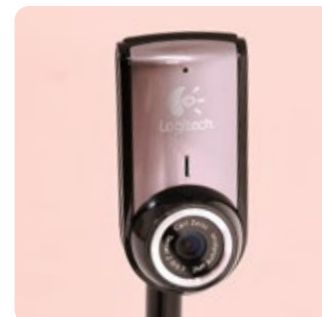
Wipes Holder
Code no: **WH-01**

Wipes holder that can be added to the cart handle at the rear to fit a tub **240mm high** by **105mm diameter**. Wipes not included.

Angle Spotlight
Code no: **AS-01**

Black flexible spot light fixed to the back top surface. Powered off either the main battery or it's own battery.

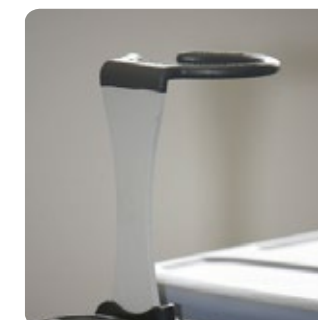### Universal Corded Scanner Bracket
Code no: **CS-01**

Scanner bracket that can fit a number of makes of scanners.

Wireless Scanner Mount
Code no: **WM-01**

Wireless scanner mount is fixed to the handle at the rear to provide easy access.

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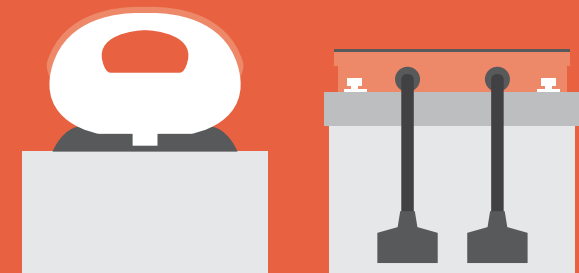8 Equipment & IV Stands
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"   We were particularly attracted by the compact long-life battery on the powered Medicow model which is efficient enough to last for an entire shift without the need for power sockets or re-charging.

Clinical IT Lead
Royal National Orthopaedic Hospital "

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Power Options

Lithium ION Battery

LiFe is Medicow's zero maintenance mobile power unit. LiFe is a 12V battery module offering twice the run-time at nearly half the weight of a comparative sized lead-acid battery, the modules are built with Lithium Iron Magnesium Phosphate technology offering outstanding intrinsic safety, excellent float and cycle life resulting in low cost of ownership.

10 YEAR WARRANTY

- ☑ No replacement cost over 10 years
- ☑ Rapid and opportunity charging
- ☑ Ultra lightweight
- ☑ Low cost of ownership
- ☑ 2 hour full recharge
  (3.5 times faster than Sealed Lead Acid)

- ☑ Lasts 10+ hours shift runtime
- ☑ Zero downtime
- ☑ Deep cycling
- ☑ Managed services option

■ Total cost of ownership

When considered over a ten year period the total cost of ownership of the LiFe power solution presents an enormous saving over the sealed lead-acid battery solution.

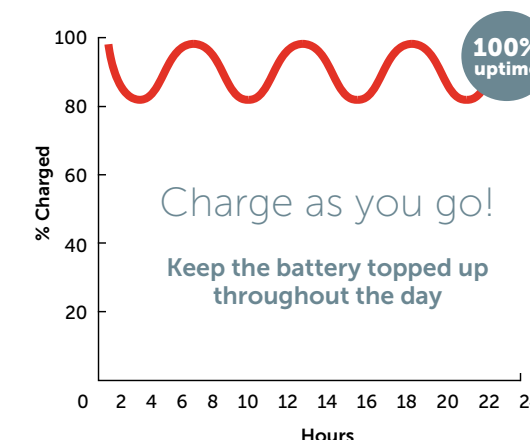**Example: Total cost of ownership of a fleet of 10 powered carts**
SLA(-) vs. LiFe Lithium ION

- ■ Sealed lead-acid battery SLA(-)
- ■ **LiFe** Lithium ION(-)
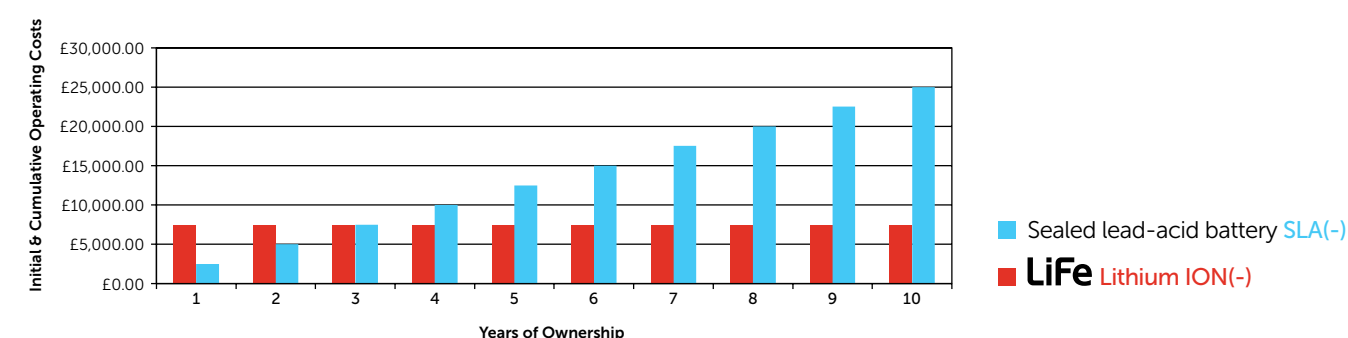
SAVINGS OVER 10 YEARS = £1,750 PER CART

■ Rapid charging

2 hours 100% charge

■ Opportunity charging

100% uptime

Charge as you go!

Keep the battery topped up throughout the day
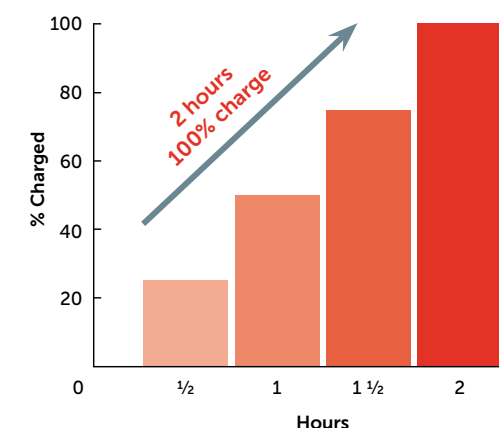
■ Enormous savings

Let's assume a small fleet of 10 powered workstations running for a total of 10 years...

BATTERY TYPE	INITIAL COST OF BATTERIES	REPLACEMENT COST OVER 10 YEARS	TOTAL COST
SLA	£2,500.00	£22,500.00	£25,000.00
LiFe	**£7,500.00**	**£0.00**	**£7,500.00**

Typically an SLA battery will last only 500 charge cycles, which is equivalent to only 1 years usage!

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The Elora™ Battery System

In order to maximise the efficiency that the EHR programs create, hospitals must connect many different types of battery powered, mobile electronics to their internal EHR system. The **Elora™ modular battery system** takes a bold leap forward in the world of portable power, offering a standardised solution capable of meeting the power, run-time and budgetary needs of a busy hospital staff.

☑ Can be configured to power virtually any point of care technology.

☑ Flexible, scalable and easy to use.

☑ A lightweight, high capacity battery with long and reliable run-time.

☑ Fast charge times (approximately 3 hours) when used with our Elora™ charger.

1 Elora™ L240 Battery

240Wh portable Lithium ION battery.

- Weight: 3.8lbs (1.72kg)
- Size: 152mm x 88mm x 215mm
- Run time: 6-8 hours (approx). Average run time based on 30W-40W draw.
- Single battery on-board power solution (expandable if required)
- Battery can be swapped or plugged in to charge to meet workflow requirements
- Mechanically safe - housed in robust, durable, long-life plastic
- Electrically safe - advanced protection circuitry, IE 60601-1 certified

2 Elora™ Battery Mount

Our battery mount is easily installed onto any mobile workstation, patient monitoring system or any mobile medical device requiring power. Outputs can be configured to any system.

- Multi-position mounting plate - installs on all mobile workstations
- Easy to clean
- Modular and scalable to adapt to any workflow
- Add a second battery and mount for longer run-times
- AC-DC Inverter/DC-DC Converter

3 Battery Pain Scale™ Fuel Gauge

Small bright LED display used to indicate battery health.

- Uses a "pain scale tool" commonly used by healthcare professionals
- Easy to read display, visible from 30' away
- Background LED turns red to signal when battery power is below 20%
- Optional 150W AC power supply also available for added flexibility

4 Elora™ Battery Charger

Our revolutionary charging system monitors battery health and helps to ensure even cycling and optimally charged batteries.

- Can charge three L240 batteries simultaneously in approx. 3 hours
- Built in Hygiene Control System™ and Wi-Fi Battery Management Software
- Modular - Wall mountable
- Designed to meet ADA corridor standards - wall mounted, 4" or less deep
- "Smart Indicator" illuminates a green LED to indicate ready to use batteries
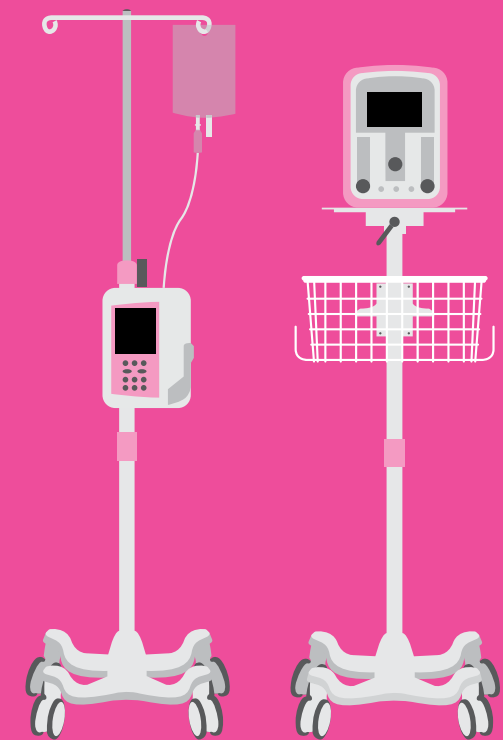- Single power cable

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"
We can't get over what a difference they've made in terms of performance, efficiency and reliability – not to mention happier nurses. They're in a completely different league.

Clinical IT Lead
Royal Hallamshire Hospital
"

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Equipment & IV Stands

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IV/Equipment Stand Storage Basket

Code no: **EQB-01**

White wire basket used for holding equipment.

Equipment Stand

Code no: **EQS-01**

Fixed height 5 leg IV stand with adjustable and removable mounting plate and large sized basket for convenient storage. The high performance twin-wheel casters offer smooth and noiseless mobility on all floor surfaces.

Height:
44.6" fixed height
1-1/2" & 1-1/4 detachable steel pole

Base:
5 leg base with 24" diameter

Castors:
3" twin wheel with 2 locking wheels

Mounting plate material:
Aluminium

1133mm

559mm
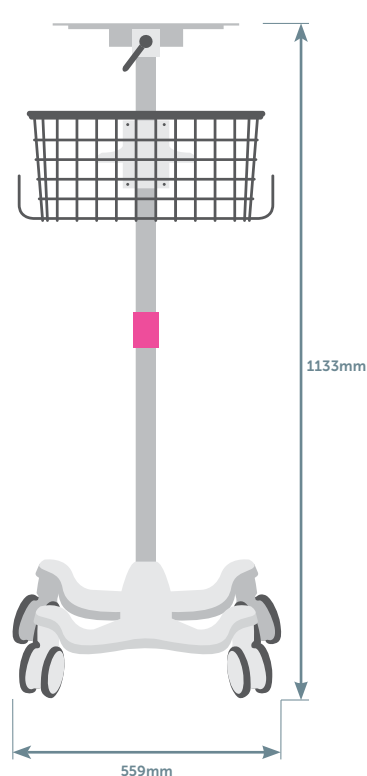
IV Stand

Code no: **IVS-01**

Our 5 leg IV stand with high performance twin-wheel casters offer smooth and noiseless mobility on all floor surfaces, with a low centre of gravity providing transcendent stability in motion. The stand is height adjustable and can easily be converted to fit a 2 or 4-hook ram's horn.
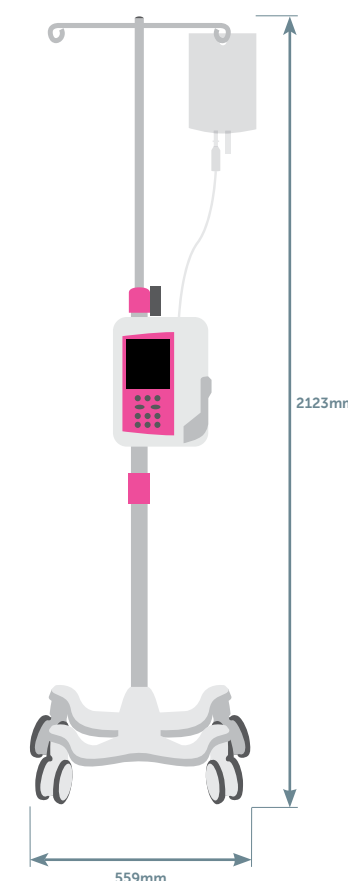
Height adjustment range:
48" ~ 83.6"

Base:
5 leg base with 24" diameter

Castors:
3" twin wheel with 2 locking wheels

Detachable pole material:
Chrome plated steel

2123mm

559mm

Please note all monitors and computer equipment are not sold as part of the product.
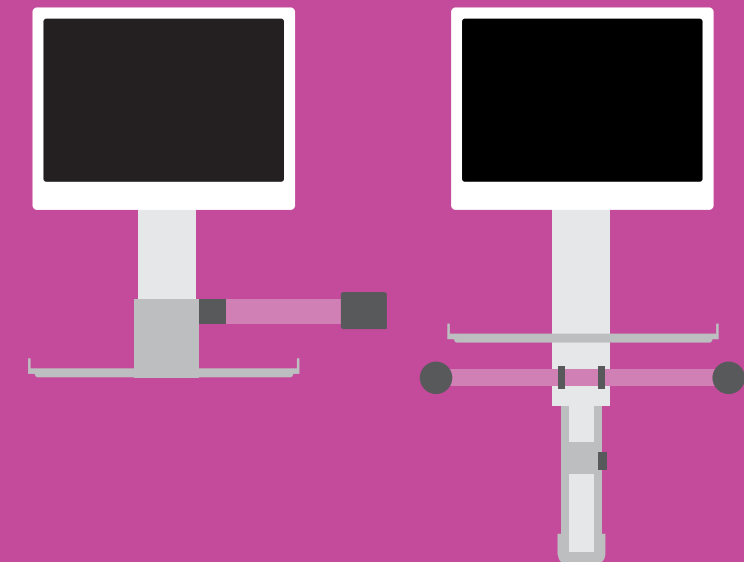
> " You can tell the quality as soon as you start using them. There's no shaky screens or wobbly parts — they're solid, sturdy and built to last. "

Clinical IT Lead
Royal Hallamshire Hospital

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Wall Mounts

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IT Lift System

Code no: **ILS-01**

Our IT Lift System makes an ideal IT workstation for space-constrained patient and exam rooms. Each unit; designed for use with flat panel monitors has a short distance to wall, retractable keyboard tray and is height adjustable by 30cm. A side-fed cable management system organizes cables and guarantees optimal cleaning and disinfection.

Monitor adaptation: VESA 75/ 100

Height adjustment range: 250mm

Material: Aluminium, PA6.6

Surface: Anodized, powder-coated RAL 9016

Distance to wall:
With keyboard folded up: 100mm
With keyboard retracted: 490mm

Maximum Weight: 32kg (6-fold safety)

Weight capacity of gas springs:
100N (4-10kg); 180N (10.5-18kg);
240N (18.5-24kg); 300N (24.5-32kg)

Monitor Tilt

Retractable Tray

Height Adjustable

Articulating Arm Configuration #1

Code no: **AAC-01**

W-Bracket for flat panel VESA 75/100 and keyboard/mouse.
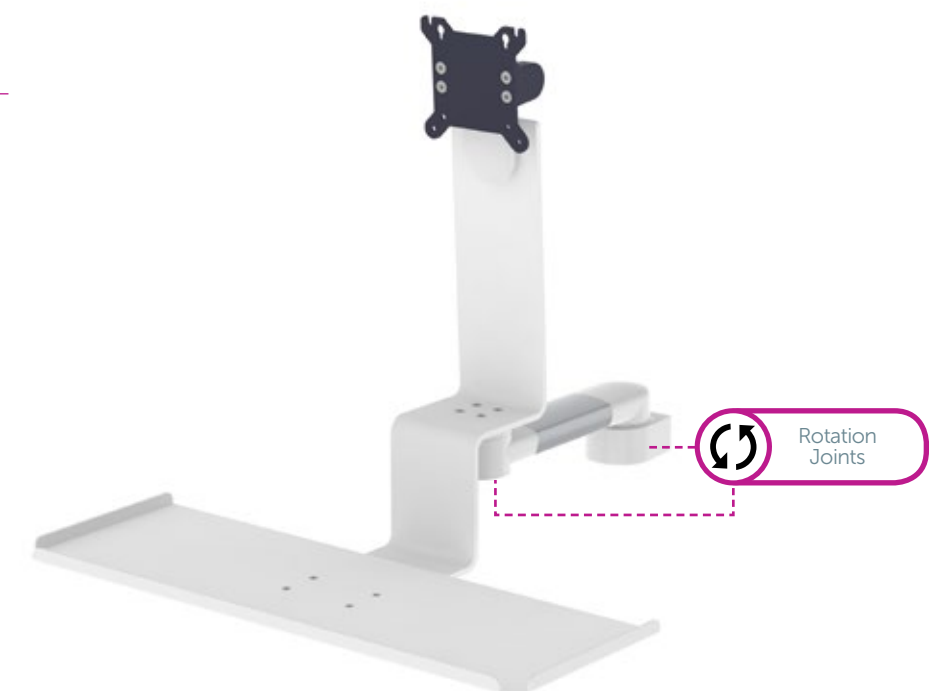
Rotation Joints

Arm Length:
240mm or 300mm

Maximum Weight:
18kg (6-fold safety)

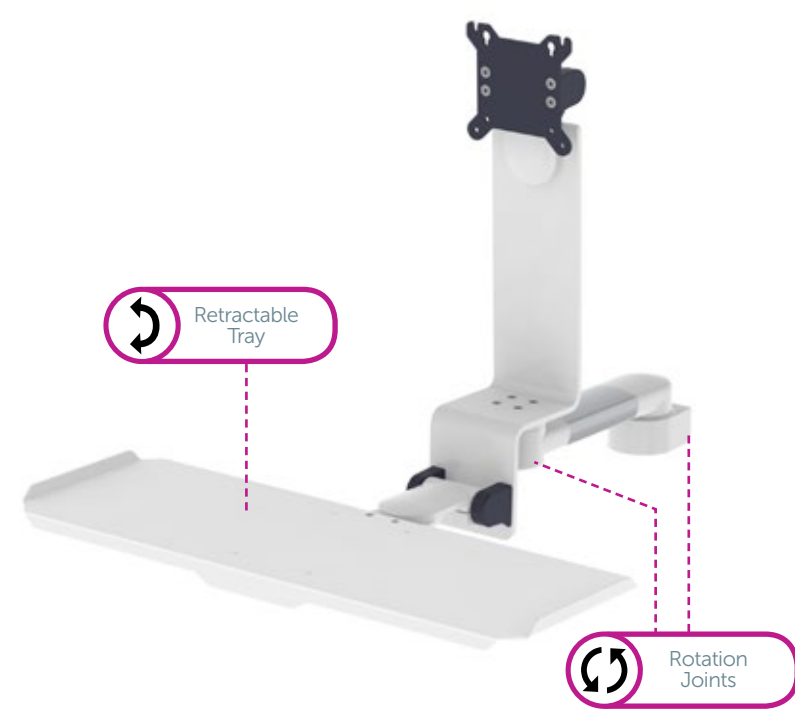Please note all monitors and computer equipment are not sold as part of the product.

Articulating Arm Configuration #2

Code no: **AAC-02**

Z-bracket for flat panel VESA 75/100 with a retractable tray for keyboard/mouse.

Arm Length:
240mm or 300mm

Maximum Weight:
18kg (6-fold safety)

Retractable Tray
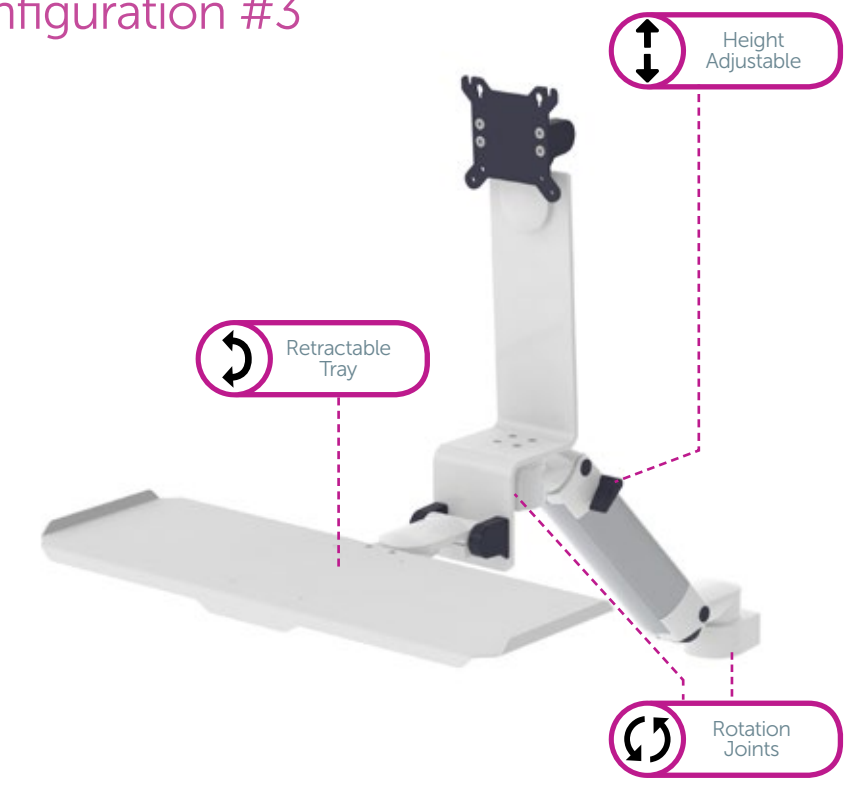
Rotation Joints

Articulating Arm Configuration #3

Code no: **AAC-03**

Z-bracket for flat panel VESA 75/100 with a retractable tray for keyboard/mouse. Slow-flowing gas spring.

Arm Length:
310mm

Height Adjustment:
438mm

Maximum Weight:
22kg (6-fold safety)

Height Adjustable

Retractable Tray

Rotation Joints

Articulating Arm Configuration #4

Code no: **AAC-04**

W-bracket for flat panel VESA 75/100 and keyboard/mouse. Slow-flowing gas spring.

Arm Length:
310mm

Height Adjustment:
438mm

Maximum Weight:
22kg (6-fold safety)

Height Adjustable

Rotation Joints
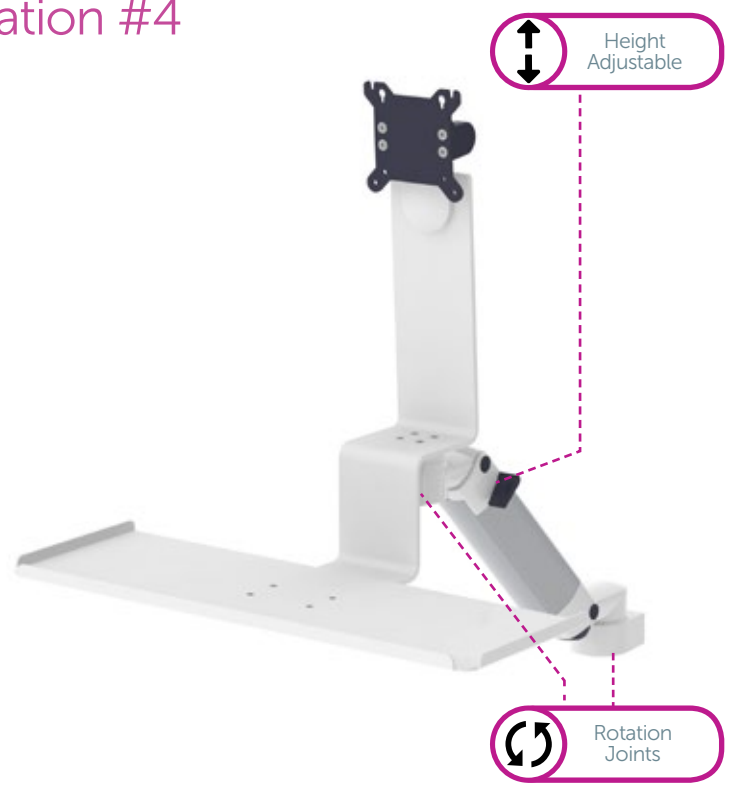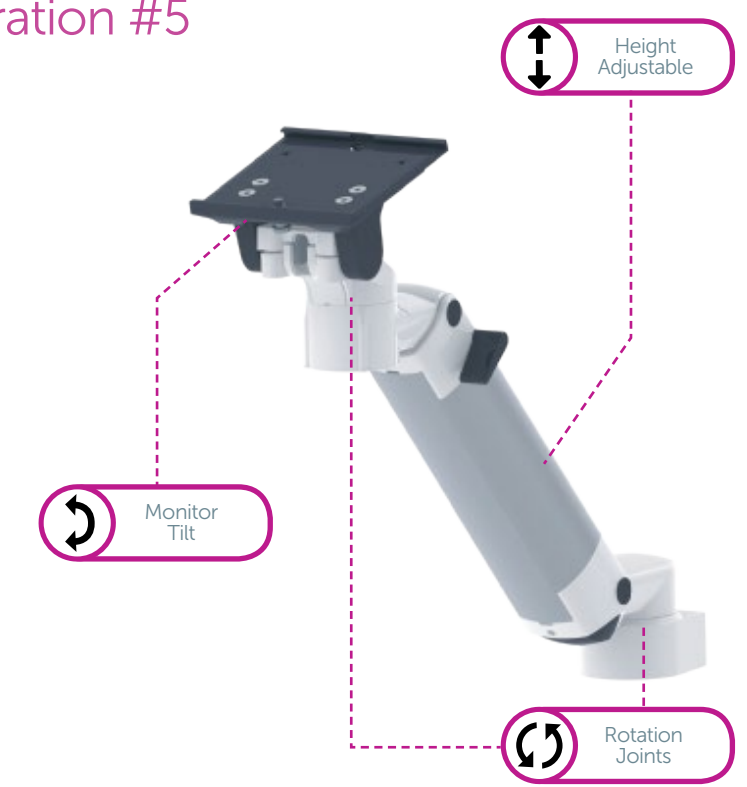
Articulating Arm Configuration #5

Code no: **AAC-05**

Height adjustable arm for VESA 75/100. Slow-flowing gas spring.

Arm Length:
310mm

Height Adjustment:
438mm

Maximum Weight:
22kg (6-fold safety)

Height Adjustable

Monitor Tilt

Rotation Joints

Product Warranties

■ 3 Year Warranty - Workstations & Trolleys

All carts are supplied with a 3 year mechanical warranty with all parts and associated servicing costs covered in the event of a mechanical failure.

Notification of any mechanical failure must be made within 48 hrs of occurring. Should the mechanical failure render the cart unusable, normally a loan cart will be provided should the cart need to be removed off site for repair. Should the investigation show that the failure is due to misuse or damage beyond that caused by fair wear and tear, a quotation will be issued for the necessary remedial work or parts. In the unlikely event that the failure is due to misuse, reimbursement for the ensuing call out costs will be sought.

Fair Wear and Tear: Any equipment, especially mobile, in use in an healthcare environment is subject to a high level of impact. Whilst the carts are designed to endure this dynamic environment for many years, a degree of wear and tear will occur without any effect on the carts functionality. This warranty does not cover any superficial damage sustained through fair wear and tear.
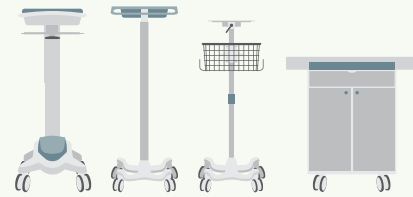
■ 5 Year Warranty - Wall Mounts

All our wall mount products are supplied with a 5 year warranty on the whole product, including the gas spring.

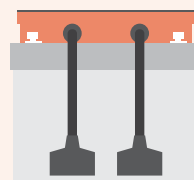**Ask us for more details on our Wall Mounts warranties.**
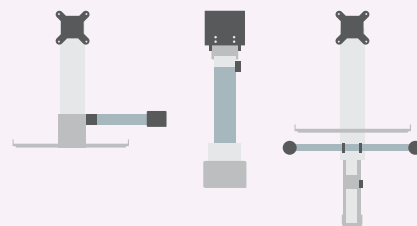
■ 10 Year Warranty - LiFe Lithium ION Battery

As standard the LiFe Lithium ION Battery is supplied with a 10 Year warranty.

Batteries will be replaced without quibble should a fault develop that causes the function of the battery to compromise:

1. It's usability outside acceptance parameters and or,
2. Health and Safety

This warranty is subject only to the installation of the power alert software available FOC. This software is to allow our technicians access to the battery life history. All warranties are rendered null and void should tangible evidence of misuse or repeated use contrary to recommendations be found.

QUALITY APPROVED
Approved
ISO
6061 - 1
QUALITY TESTED

Extended warranties available. **Ask us for details.**

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